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The Gordon Customer Knowledge

WiFi Connection Guide – iOS

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Checklist

- ✓ A **pin** lock is required on your device. You are able to remove or change the screen lock once the process is completed. Please note that other forms of screen lock are not guaranteed to work.

- ✓ All other applications and windows on your device are closed.

- ✓ Your device has the correct date and time – if this is incorrect, you will be unable to connect to The Gordon WiFi.

- ✓ You will need to use the **Safari** browser to complete this process – other browsers are not guaranteed to work.

- ✓ You can login to Gordon computers using your username and password.

- ✓ There is at least 5mb free space on your device.
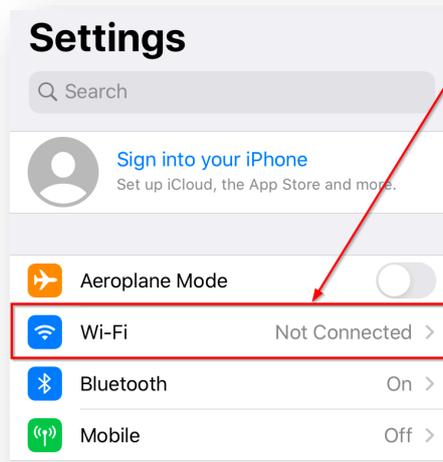
Please note the following:

- ❖ Follow each step in this guide, and do not skip ahead.

- ❖ The below instructions may vary slightly between different Apple devices and iOS versions.

Gordon WiFi Connection - iOS   Help Guide

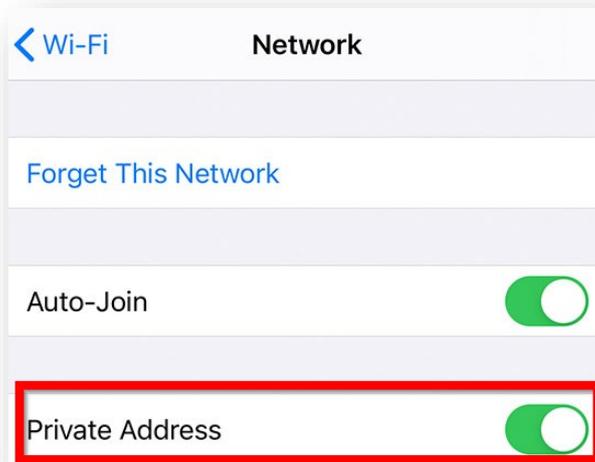## iOS Connection Guide

1) Open **Settings**.

2) Open **Wi-Fi**.

3) Enable **Wi-Fi**, and select **Gordon WiFi** from the list of available **Networks**.

a. As of **iOS 14**, a new setting called **Private Address** may negatively impact your ability to join the Gordon WiFi. You can re-enable this setting once Wi-Fi connection has been completed.
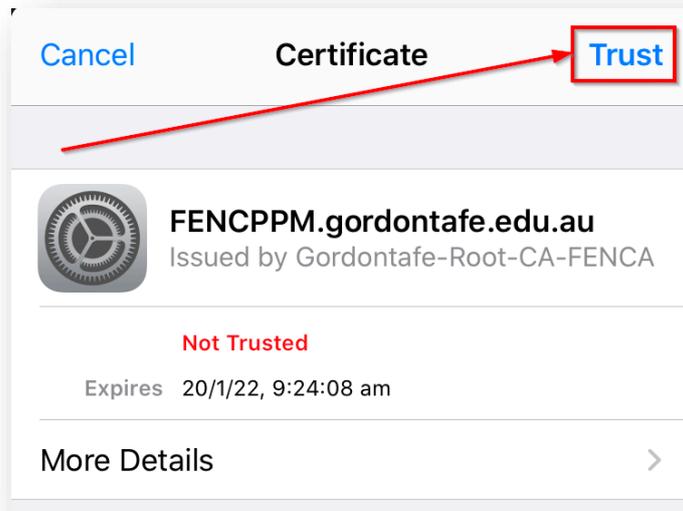
b. Tap the ⓘ button next to **Gordon WiFi**.

Gordon WiFi   🔒 📶 ⓘ
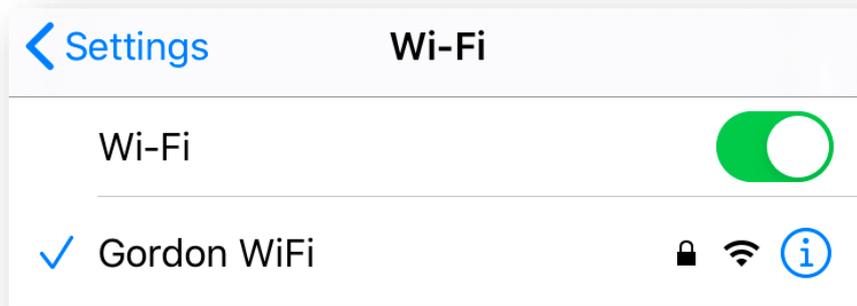
c. Toggle **Private Address** off (enabled by default):

‹ Wi-Fi   Network

Forget This Network

Auto-Join   ⬤

Private Address   ⬤

4) Enter your Gordon network username and password and select **Join.**

Enter the password for "Gordon WiFi"

Cancel   **Enter Password**   Join

Username   YourUserName

Password

5) Accept the certificate by selecting **Trust.**

Cancel	Certificate	Trust
	FENCPPM.gordontafe.edu.au	
	Issued by Gordontafe-Root-CA-FENCA	
	Not Trusted	
Expires	20/1/22, 9:24:08 am	
More Details		>

6) At this stage, your Wi-Fi settings will show a tick next to Gordon WiFi.

‹ Settings	Wi-Fi	
Wi-Fi		🟢
✓ Gordon WiFi		🔒 📶 ⓘ

Please note you are not yet fully connected to The Gordon WiFi.

7) Use the web browser **Safari** to access the device registration page and complete the connection process.

You should be automatically redirected once you open Safari – if you are not, attempt to access an external website to force the redirect. You can also access the page manually by entering the URL fencppm.gordontafe.edu.au

8) **Log In** on the device registration page using your Gordon network username and password**.**

9) Select **Install Certificate.**
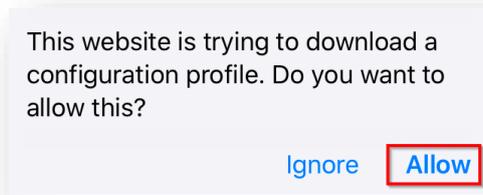
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10) Select **Allow** to download the configuration profile.

This website is trying to download a configuration profile. Do you want to allow this?

Ignore   **Allow**
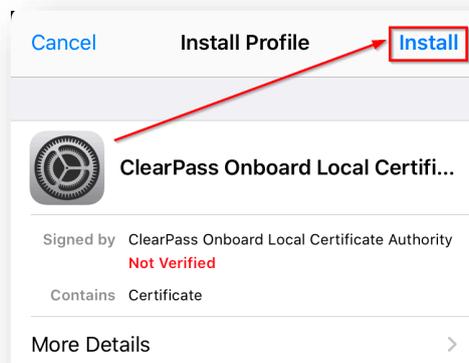
11) You will receive a **Profile Downloaded** notice. Select **Close** then open **Settings** on your device.
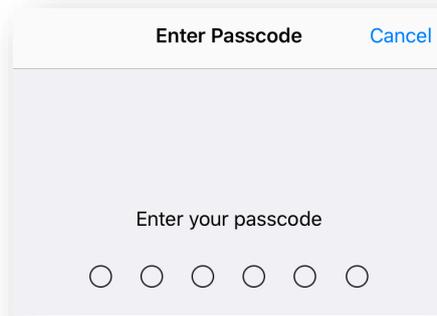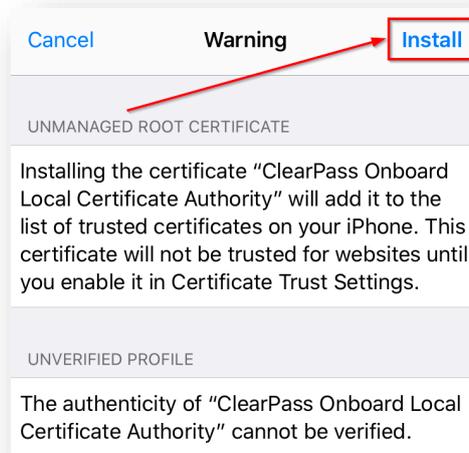
Profile Downloaded

Review the profile in Settings app if you want to install it.

Close

12) Underneath **Settings**, open **Profile Downloaded.**

Settings

Q Search

Sign into your iPhone
Set up iCloud, the App Store and more.
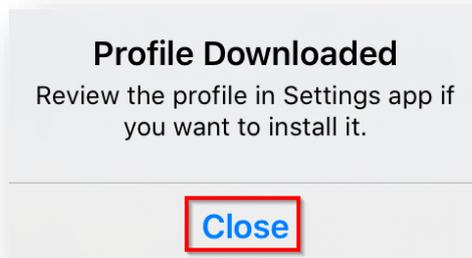
Profile Downloaded   >
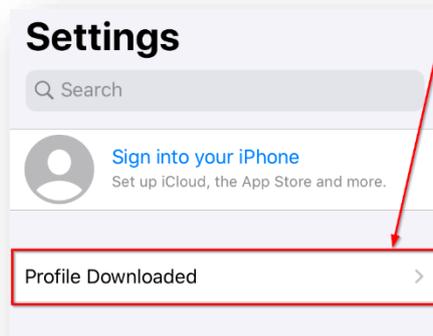
13) You will be prompted to install the downloaded certificate.
a. Select **Install**.

Cancel   **Install Profile**   Install

ClearPass Onboard Local Certifi...

Signed by   ClearPass Onboard Local Certificate Authority
            Not Verified

Contains   Certificate

More Details   >

b. Enter your device passcode.

Enter Passcode	Cancel

Enter your passcode

○ ○ ○ ○ ○ ○

c. Select **Install**.

Cancel	Warning	Install

UNMANAGED ROOT CERTIFICATE

Installing the certificate "ClearPass Onboard Local Certificate Authority" will add it to the list of trusted certificates on your iPhone. This certificate will not be trusted for websites until you enable it in Certificate Trust Settings.

UNVERIFIED PROFILE

The authenticity of "ClearPass Onboard Local Certificate Authority" cannot be verified.

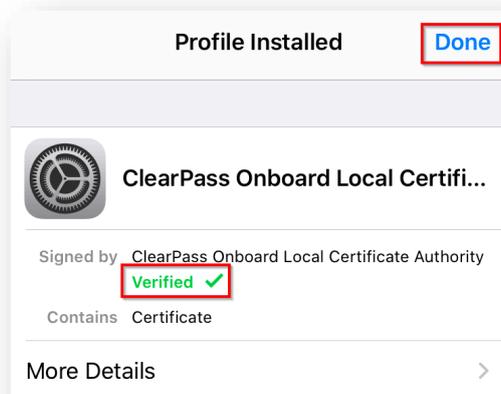d. Select **Install.**

Install

e. Select **Done**. The certificate will have been **Verified**.

Profile Installed	Done

ClearPass Onboard Local Certifi...

Signed by   ClearPass Onboard Local Certificate Authority
Verified ✓

Contains   Certificate

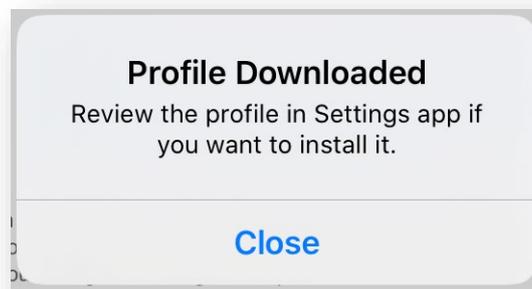More Details   >

14) Return to your browser. Select **Install Profile**.
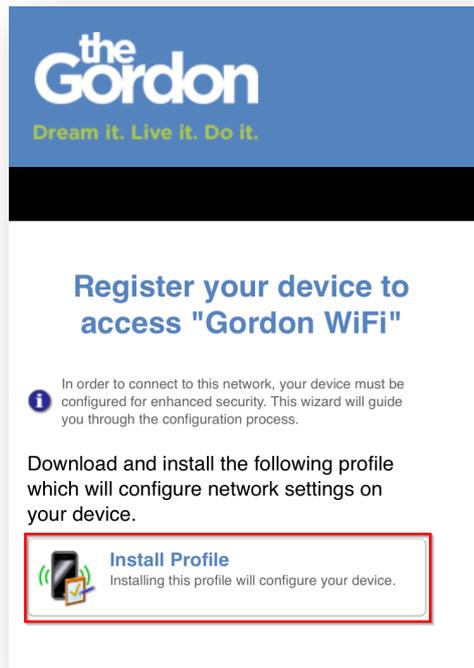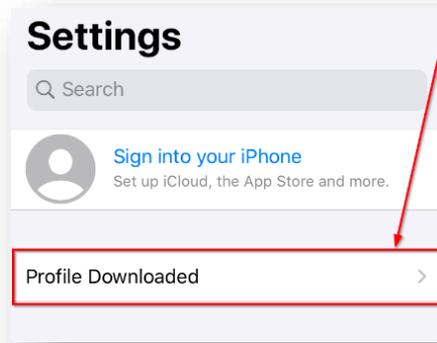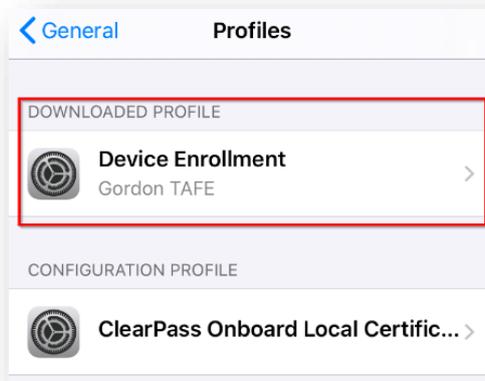

15) Select **Allow** to permit the download.
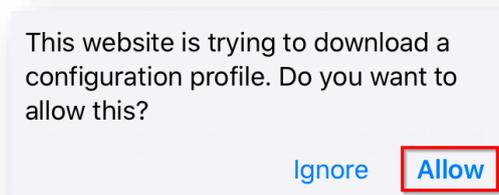
16) You will receive a **Profile Downloaded** notice. Select **Close** then return to **Settings** on your device.
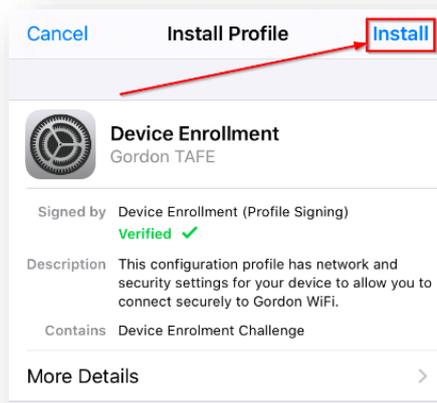
17) Underneath **Settings**, open **Profile Downloaded**.

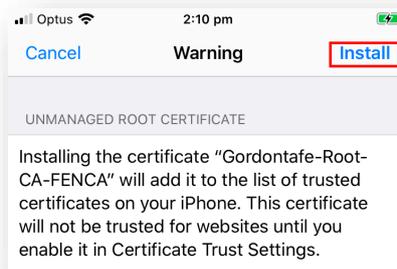a. Underneath **Profiles**, select **Device Enrollment Gordon TAFE.**
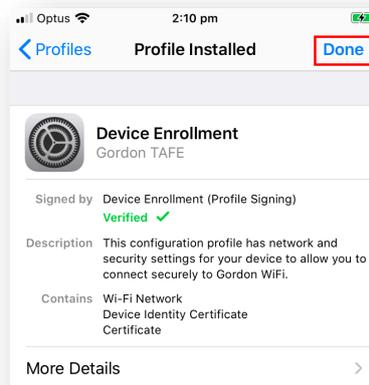

b. Select **Install.**

c. Select **Install.**

Gordon WiFi Connection - iOS   Help Guide
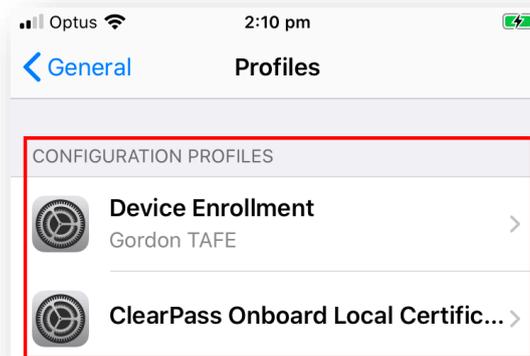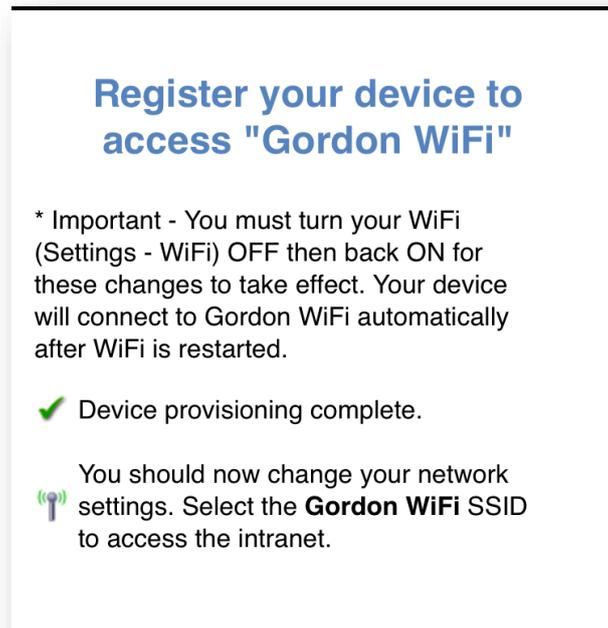
d. Select **Install.**


e. Select **Done.**

f. Returning to **Profiles**, you should now see **Device Enrollment** and **ClearPass Onboard Local Certificate** underneath **Configuration Profiles.**

18)Returning to Safari, you will see the below confirmation message.

Register your device to access "Gordon WiFi"

* Important - You must turn your WiFi (Settings - WiFi) OFF then back ON for these changes to take effect. Your device will connect to Gordon WiFi automatically after WiFi is restarted.

✔ Device provisioning complete.

You should now change your network settings. Select the **Gordon WiFi** SSID to access the intranet.

19)Turn your Wi-Fi off for 10 seconds, and then re-enable, in order to finish the provisioning process.
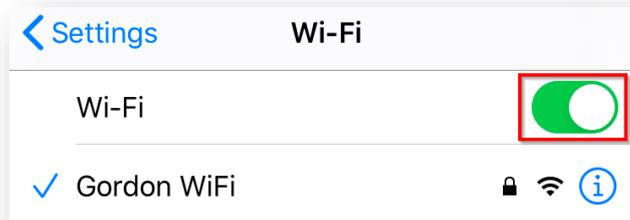
Your device is now connected to The Gordon WiFi.