



CIS Knowledge Base

Euroam Wi-Fi Connectivity



Document ID:	10220	Category:	CIS
Collection:	Customer Knowledge	Subcategory:	Wireless Network
Last reviewed:	24/11/2023		

Table of Contents

Overview	2
Windows 10.....	3
iOS (iPhone / iPad)	5
Android OS.....	7
MacOS	10

Overview

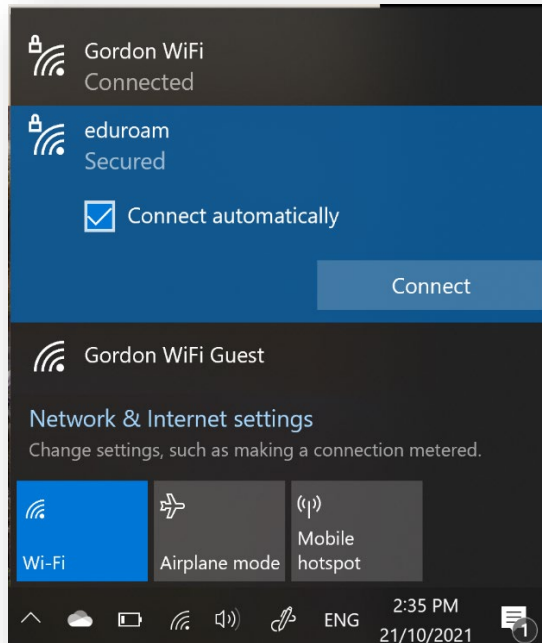
Eduroam is a federated authentication service to assist staff and students to connect quickly and securely to The Gordon wireless network while providing the ability to use your own Gordon credentials to connect to eduroam partner wireless networks.

The eduroam wireless network is available to all staff, students, and participating institutions' guests.

The eduroam service provides access to the Internet, not internal Institute resources. To access eduroam, follow the steps according to your device type.

Windows 10

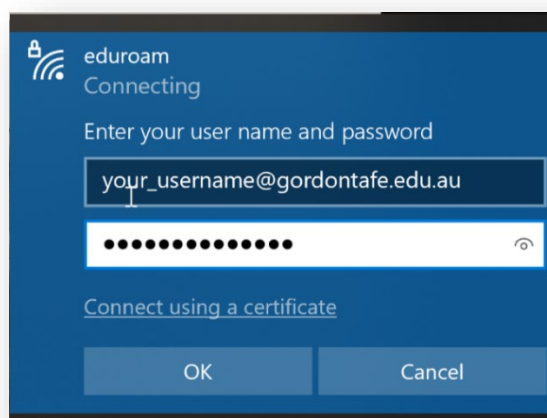
- 1) Select **eduroam** in your Wi-Fi options, then select **Connect**.



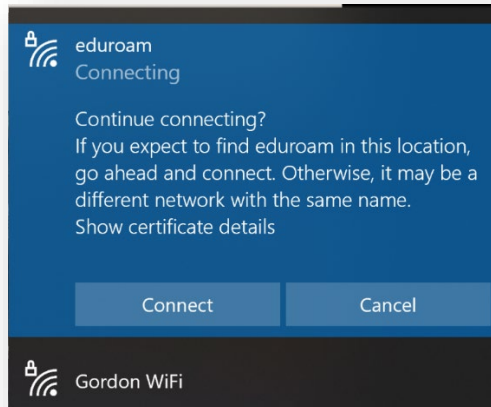
- 2) Enter your Gordon email address into the Username field.
 - a) Student email is YourStudentNumber@gordontafe.edu.au
 - b) Staff email is username@gordontafe.edu.auEnter your Gordon password into the password field

If you are from another eduroam federated institution enter your email address and password from your home institution.

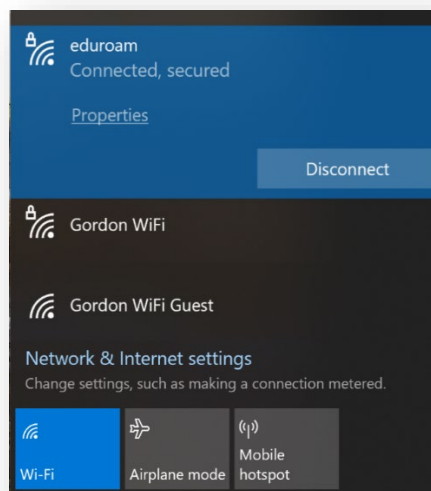
Select **OK**.



- 3) On the next screen select **Connect**.



- 4) Once successfully connected, your device will show the connection status on the Wi-Fi settings screen as **eduroam Connected, secured**.



iOS (iPhone / iPad)

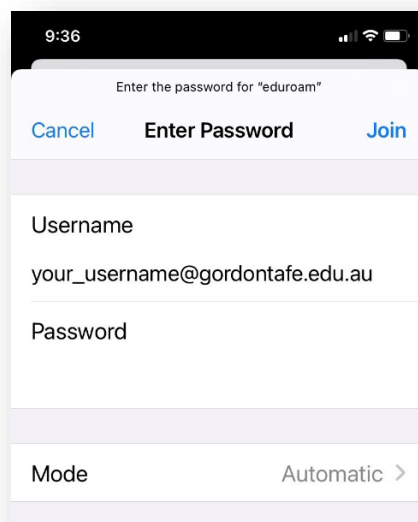
- 1) Select **eduroam** in your Wi-Fi options.



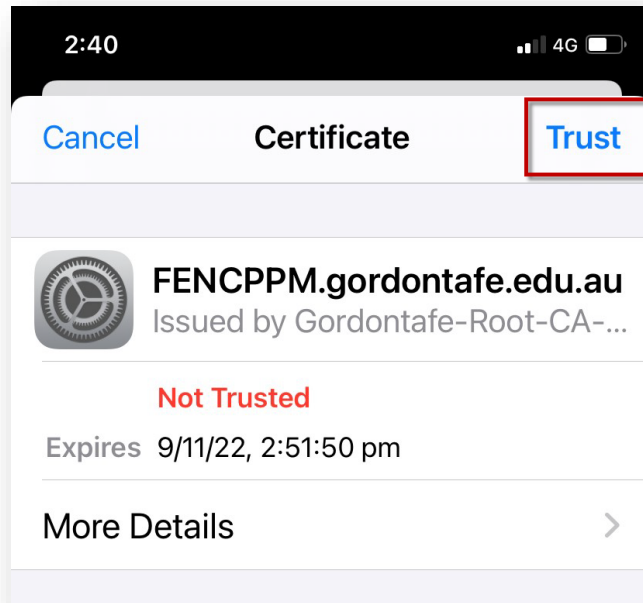
- 2) Enter your Gordon email address into the Username field.
 - a) Student email is YourStudentNumber@gordontafe.edu.au
 - b) Staff email is username@gordontafe.edu.auEnter your Gordon password into the password field

If you are from another eduroam federated institution enter your email address and password from your home institution.

Select **Join**.



- Trust the presented certificate.



- A tick next to eduroam will appear confirming you're connected to the eduroam wireless service.

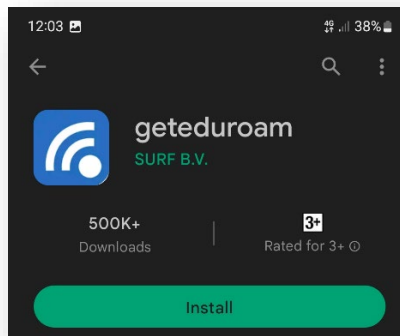
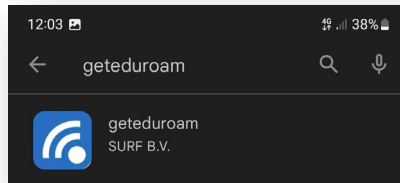
(Note: If connection does not appear to complete, open a browser window to test Internet connectivity).



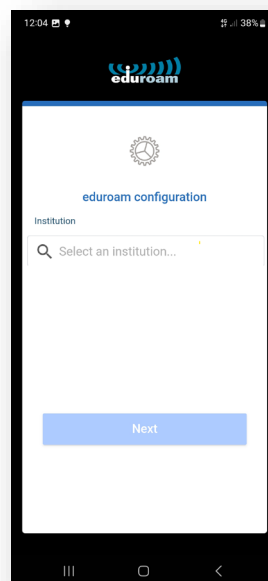
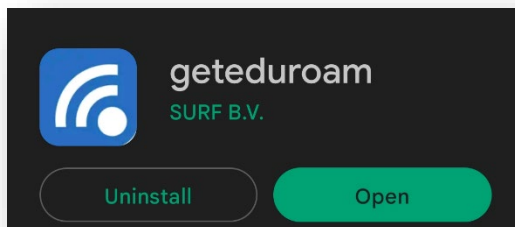
Android OS

Note: The below images are taken using **Android OS 11**, previous Android OS versions may have different images but the general steps will be the same.

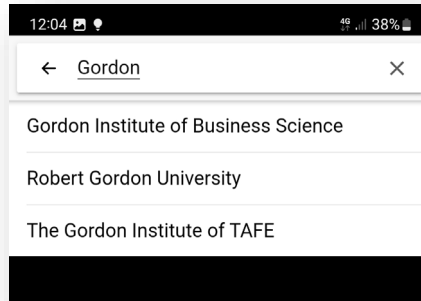
- 1) Open the **Play Store** app on your Android Device, search for, and install the **geteduroam** app.



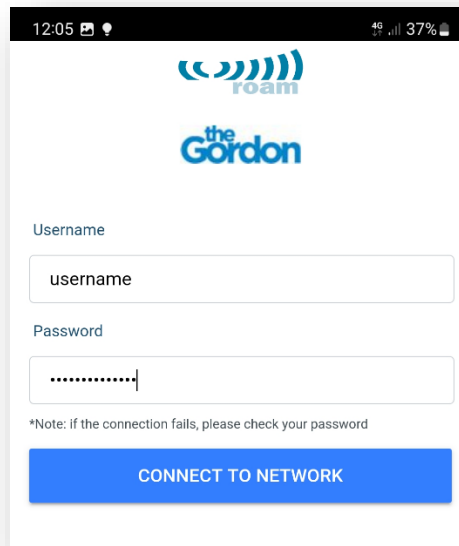
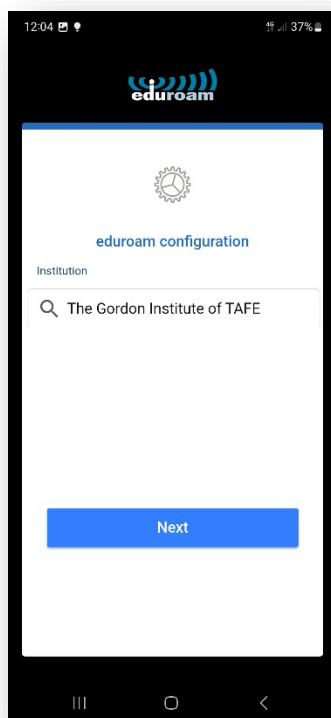
- 2) Open the **geteduroam** application



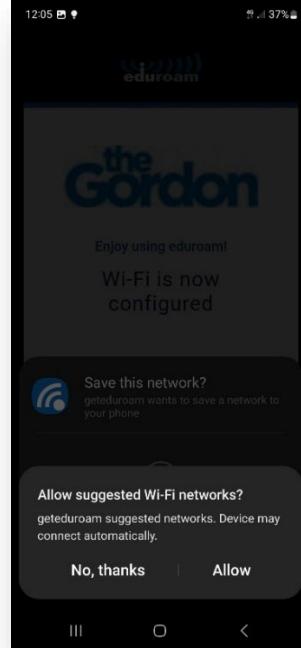
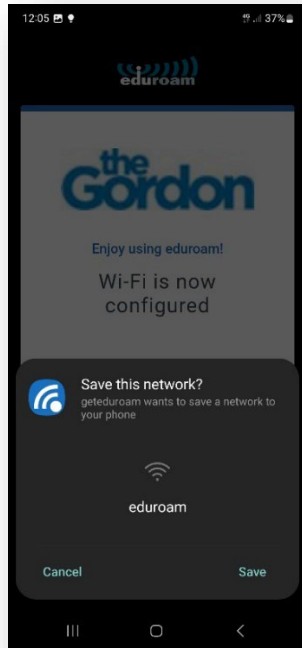
3) Search for “The Gordon Institute of Tafe”



4) Select **The Gordon Institute of TAFE** from the list and Type in your username (e.g. for students: 00000001 or for staff: jsmith.)



5) Press allow and save, now your connected to the eduroam Wi-Fi



MacOS

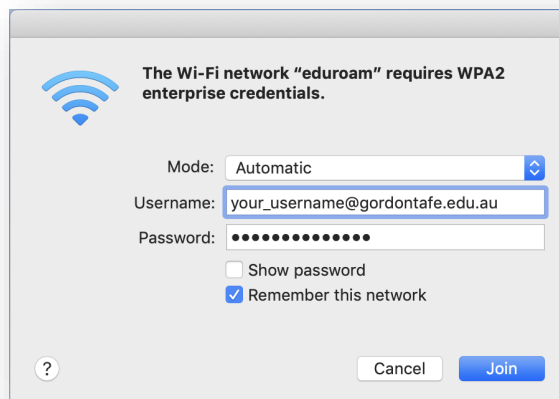
- 1) Select **eduroam** in your Wi-Fi options.



- 2) Enter your Gordon email address into the Username field.
 - a) Student email is YourStudentNumber@gordontafe.edu.au
 - b) Staff email is username@gordontafe.edu.auEnter your Gordon password into the password field

If you are from another eduroam federated institution enter your email address and password from your home institution.

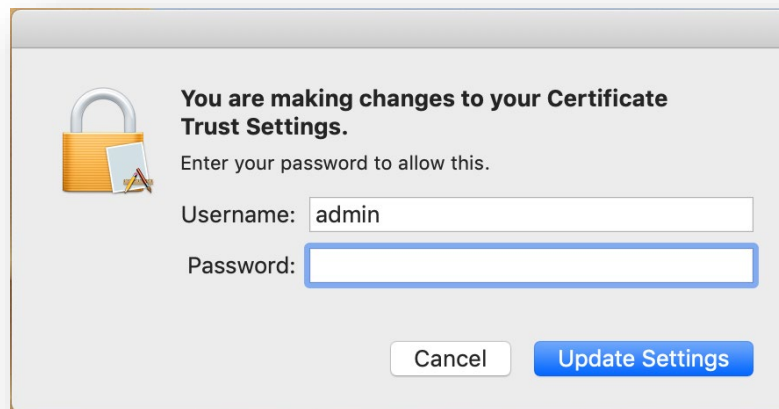
Select **Join**.



- 3) Select **Continue**.



- 4) You may be prompted to approve the changes.
Enter your MacOS computer account details, and select **Update Settings**.



- 5) The **eduroam** Wi-Fi network should now show as connected.

