



Gordon IT Knowledge Base

Gordon WiFi Connection Guide - MacOS



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Collection:	Customer Knowledge	Subcategory:	Wireless Network
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Checklist

- ✓ During this process you will need to access a web browser. Only use **Safari**, as other browsers are not guaranteed to work correctly.
- ✓ All other applications and windows on your device are closed.
- ✓ Your device has the correct date and time. If date and time are incorrect, the Gordon WiFi network will not connect.
- ✓ You can login to Gordon computers using your Gordon username and password.

Please note the following:

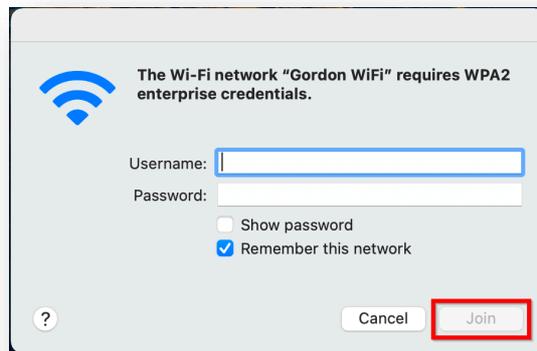
- ❖ Follow each step in this guide, and do not skip ahead.
- ❖ Please note that the below instructions may vary slightly between different devices and MacOS versions. This guide was created on a Mac running the Operating System **Big Sur**, version **11.3**.

MacOS Connection Guide

- 1) Select **Gordon WiFi** from the list of available Wi-Fi networks.



- 2) Enter your Gordon network **Username** and **Password** and select **Join**. For students, your Gordon **Username** is your student ID number.



- 3) You will be asked to **Verify Certificate**. Select **Continue**.



- 4) You will be advised that **You are making changes to your Certificate Trust Settings**. Enter your Mac username and password and select **Update Settings**.

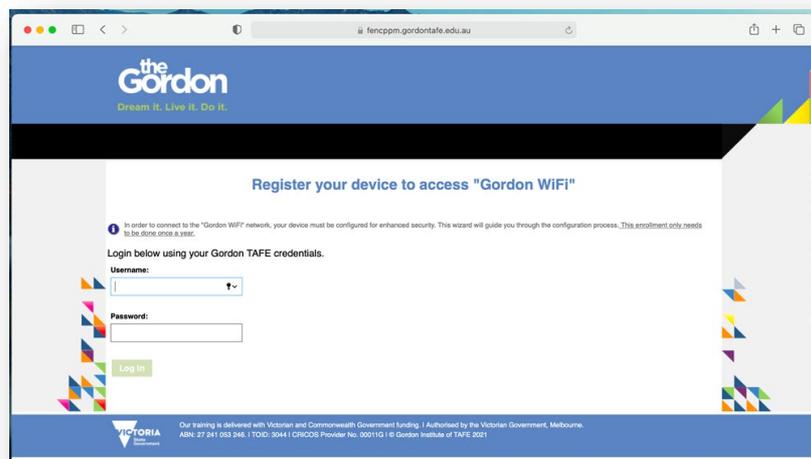


- 5) Looking under your Wi-Fi, it will now appear that **Gordon WiFi** has connected.

Note that you are not finished – read on, and follow the remaining steps in this guide.



- 6) Use the web browser **Safari** and attempt to access an external website (not Google) – you should be automatically redirected to the **Register your device to access “Gordon WiFi”** page.



If you are not redirected, go to fencppm.gordontafe.edu.au

- 7) Enter your Gordon network **Username** and **Password** and select **Log In**.

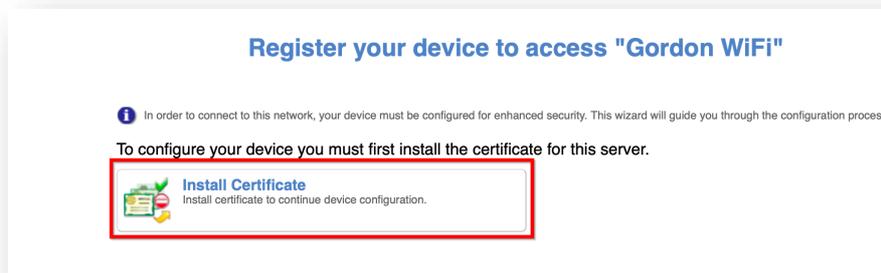
Login below using your Gordon TAFE credentials.

Username:

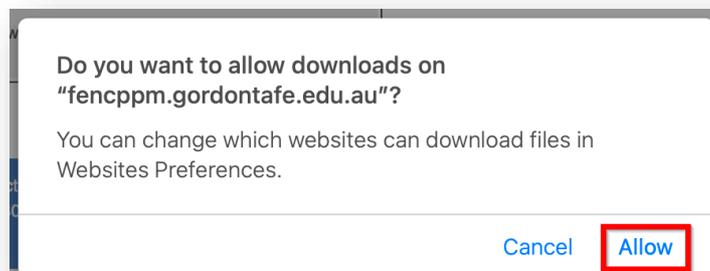
Password:

Log In

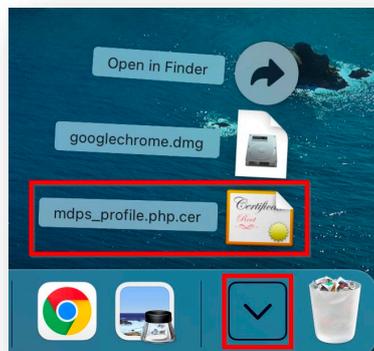
- 8) Select **Install Certificate** to download the required certificate.



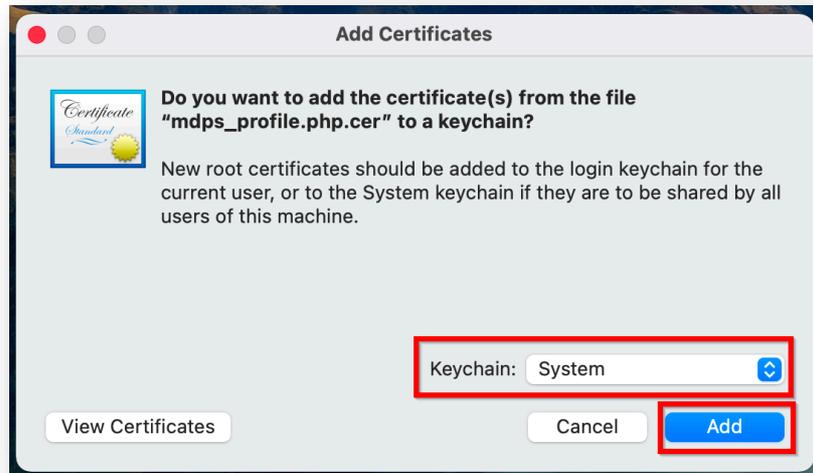
- 9) Select **Allow** to permit downloads on fencppm.gordontafe.edu.au.



- 10) Run the downloaded **mdps_profile.php.cer** file from **Downloads**.



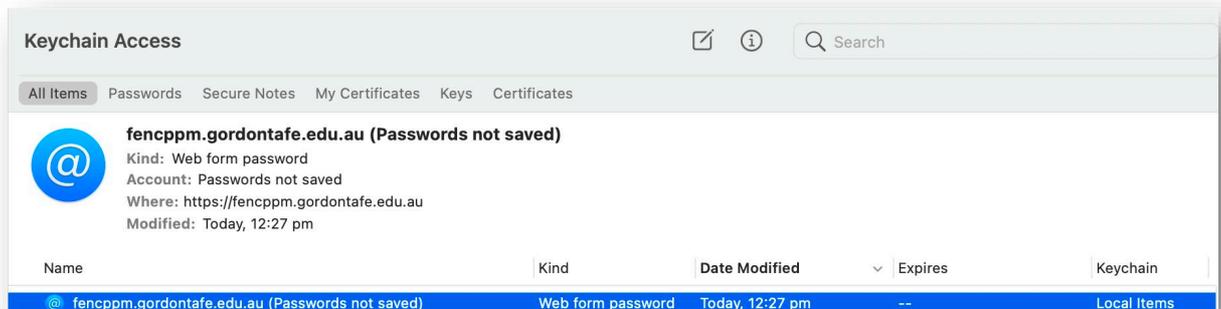
- 11) An **Add Certificates** window will pop-up – set **Keychain** to **System**, then select **Add**.



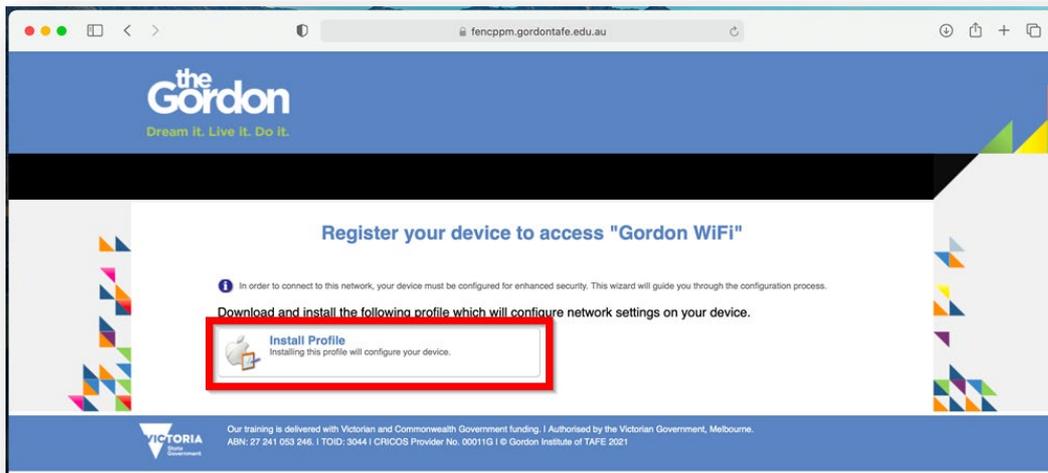
- 12) Enter your Mac username and password and then select **Modify Keychain**.



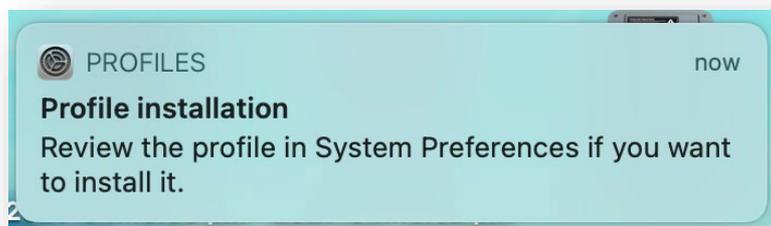
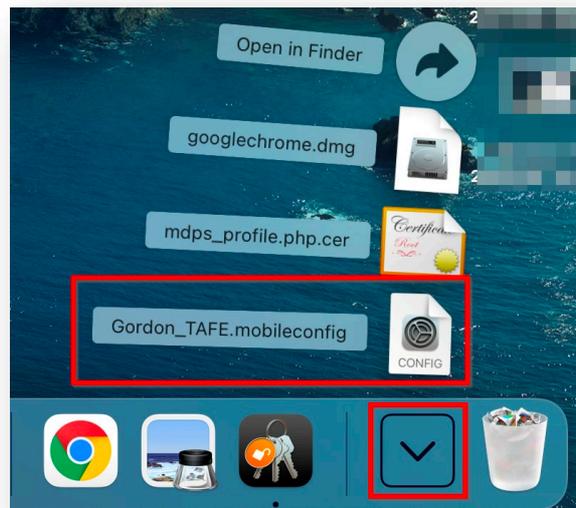
- 13) You should now see **fencppm.gordontafe.edu.au** in your **Keychain Access**.



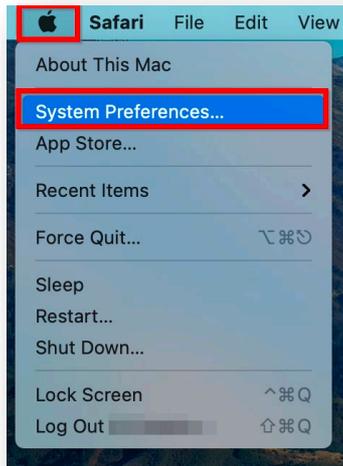
- 14) Once the certificate has been installed and your **Keychain** modified, return to Safari and select **Install Profile**.



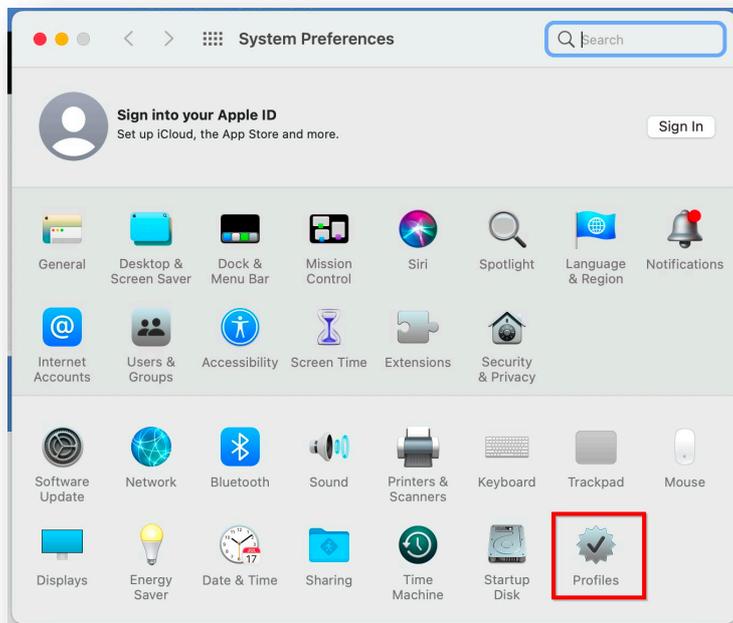
- 15) The **Gordon_TAFE_mobileconfig** file will have downloaded. You do not need to run the file from your **Downloads** – if you do, you will get a **Profile installation** message telling you to go to **System Preferences**.



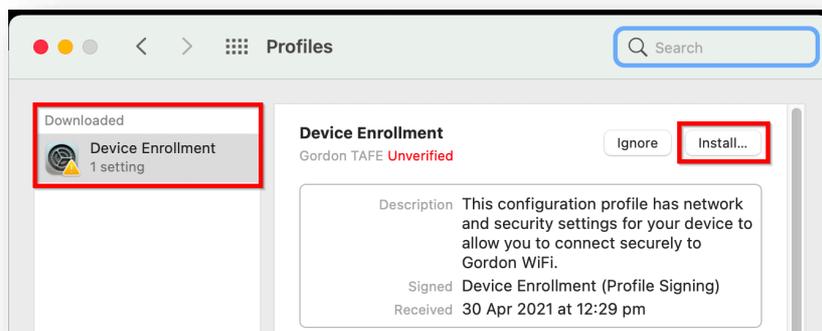
16) Select the  button at the top left, and select **System Preferences...**



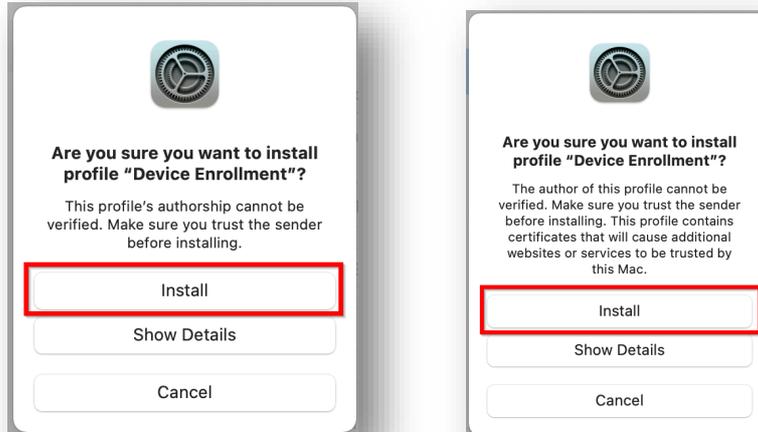
17) Select **Profiles** from **System Preferences**.



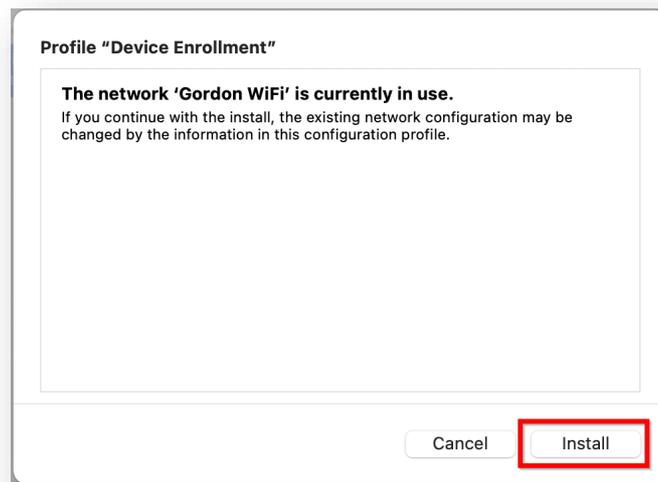
18) On the **Profiles** page, you will see the **Device Enrollment** profile underneath **Downloaded** – select it, then select **Install**.



- 19) Select **Install** on the subsequent **Are you sure you want to install profile** pop-up windows to confirm the profile installation.



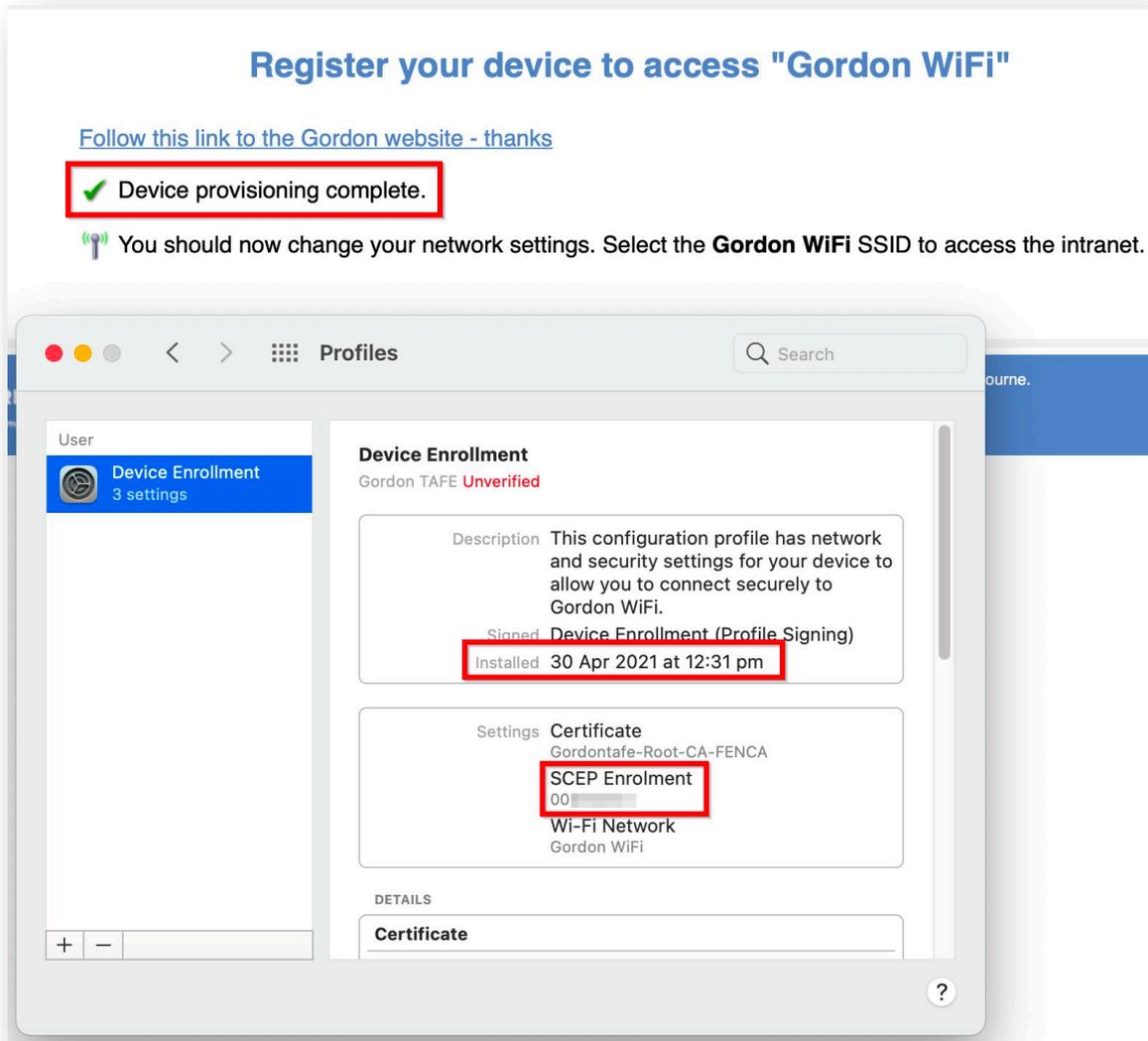
- 20) The pop-up window **Profile "Device Enrollment"** will advise that **The network 'Gordon WiFi' is currently in use** – select **Install**.



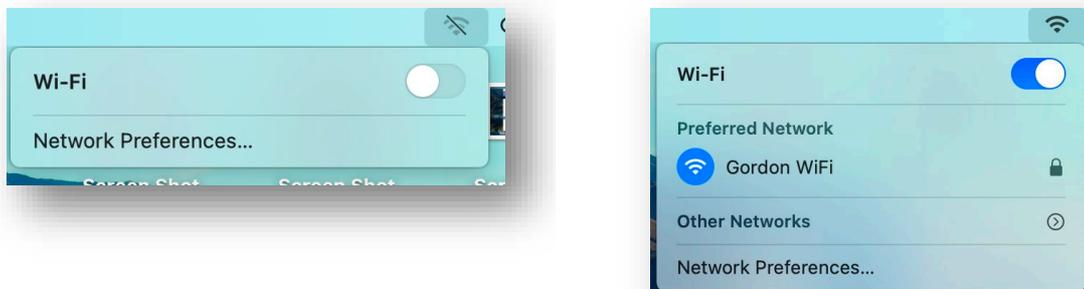
- 21) You will need to sign into your Mac account on the **Profiles/MDM wants to make changes** page to approve the changes.



22) Once completed, you should see a **Device provisioning complete** message on Safari, and the **Installed** date and your username underneath **SCEP Enrolment** in the profile details.



23) Toggle your **Wi-Fi** off and back on to complete the setup.



Your device is now connected to Gordon WiFi.