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The Gordon Customer Knowledge

WiFi Connection Guide – Android OS

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Checklist

- ✓ A **screen pin lock** is required on your device. You are able to remove or change the screen lock once the connection process is completed. Please note that other forms of screen lock are not guaranteed to work.

- ✓ Close all other applications and windows on your device.

- ✓ Your device has the correct date and time – if this is incorrect, you will be unable to connect to The Gordon WiFi.

- ✓ The **Google Chrome** browser is installed and accessible.

- ✓ You are able to login to Gordon computers using your username and password.

- ✓ There is at least 5mb free space on your device.

Please note the following:

- ❖ Follow each step in this guide, and do not skip ahead.

- ❖ The below instructions may vary between different Android devices and operating systems.

- ❖ An application – called **QuickConnect** – will be installed on your device, and will request access permissions.
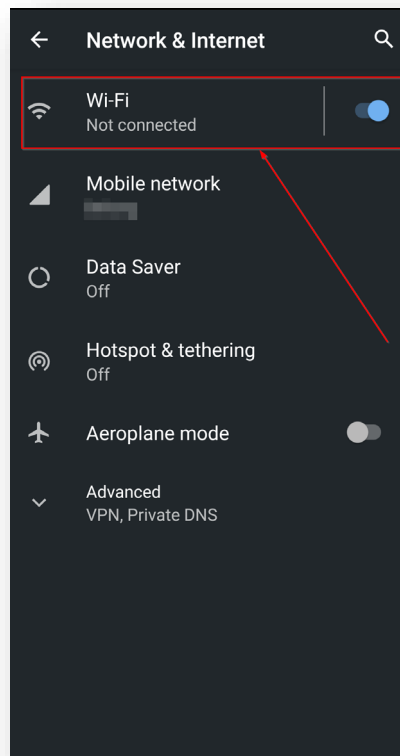
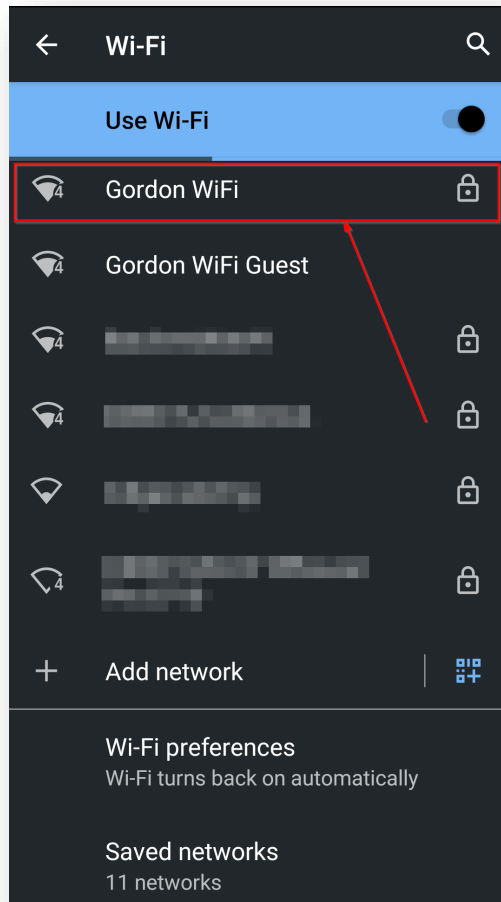# Android OS Connection Guide

1) Open **Settings**.
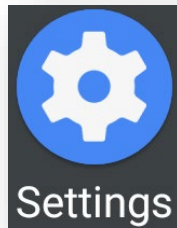
2) Open **Wi-Fi Settings**. It may show up in your device as **Network & Internet.**
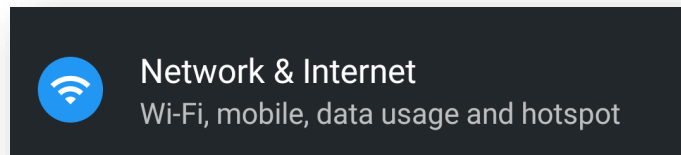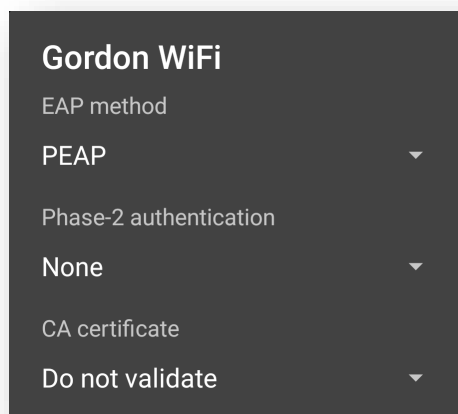

3) Open **Wi-Fi**, and confirm it is enabled.

4) Select **Gordon WiFi** from the list of available networks.

5) You will be presented with a login page. Confirm your connection settings are set as below:

    a. **EAP method**: PEAP.

    b. **Phase-2 authentication**: None.
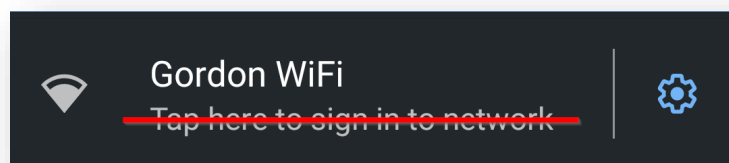
    c. **CA certificate**: Do not validate.

6) Scroll down and expand **Advanced options**, and change **Privacy** to **Use device MAC** – leave the other settings as default
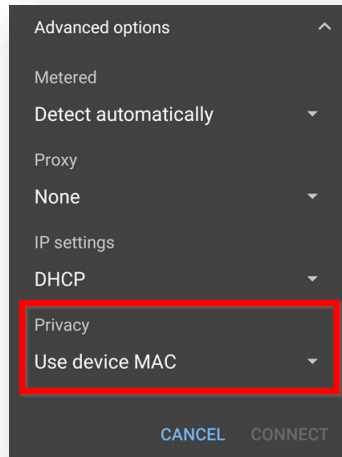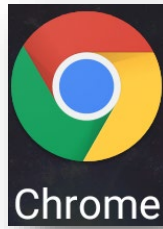

7) Enter your username into the **Identity** field and your network password within **Password**, then select **CONNECT**.
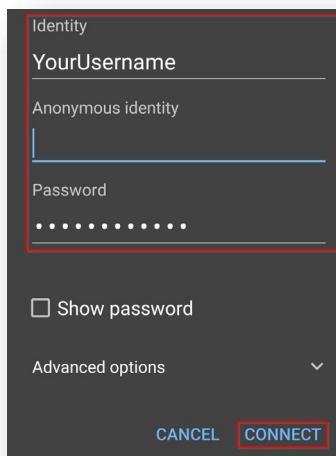
8) You may see a message underneath Gordon WiFi saying **Tap here to sign in to network – <u>do not tap this option</u>**
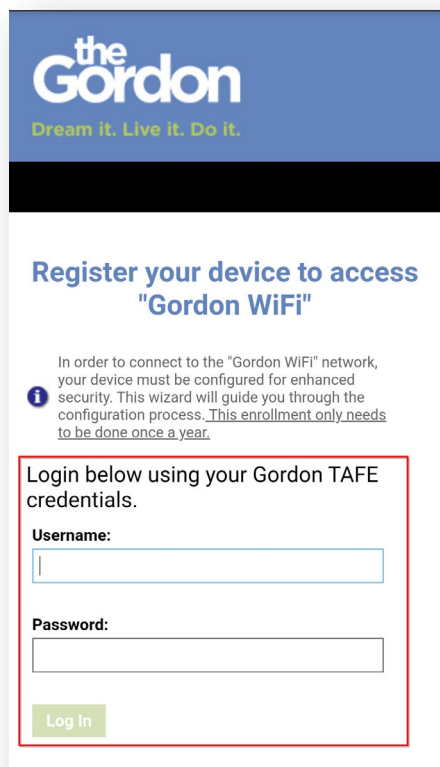
9) Instead, open a new instance of **Google Chrome**.

You should be automatically redirected to a Gordon sign in page once you open Chrome – if you are not, attempt to access any external website to force the redirect. You can also access the page manually by entering the URL fencppm.gordontafe.edu.au

10) **Log In** using your Gordon network username and password.

Gordon WiFi Connection – Android   Help Guide

11) Once you've logged in, select **Install QuickConnect.**

12) An instance of the **Google Play Store** will open. Select **Install** to install the **ClearPass QuickConnect** app.

13) Once the application has installed, select **Open.**

14) **QuickConnect** will open with a disclaimer. Read this and select **Continue.**

QuickConnect

Android provides very granular permission levels for downloaded apps to access data about your device. In order to provision your device with a credential for your organization, some permissions must be granted.

After tapping the Continue button, you will be asked to grant three permissions. These permissions allow the app to save logs, obtain device information, and validate that the app has successfully connected the device to the wireless network.

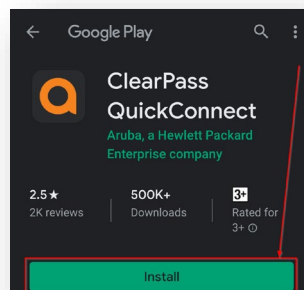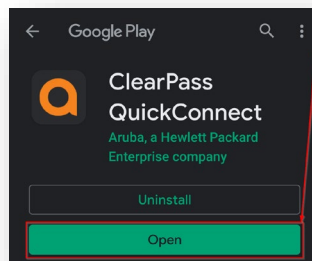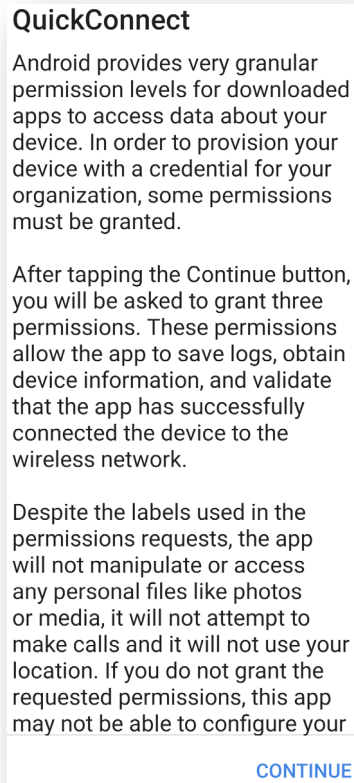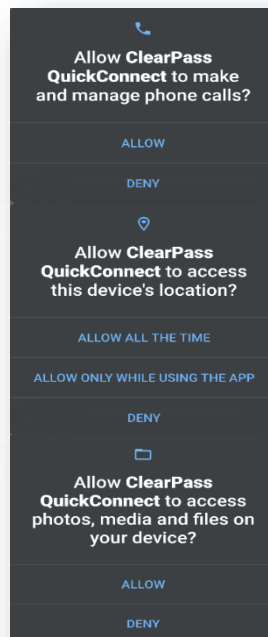Despite the labels used in the permissions requests, the app will not manipulate or access any personal files like photos or media, it will not attempt to make calls and it will not use your location. If you do not grant the requested permissions, this app may not be able to configure your

CONTINUE

15) Once prompted for permissions, select **Allow** and **Allow all the time** for the requested permissions.

Allow **ClearPass QuickConnect** to make and manage phone calls?

ALLOW

DENY

Allow **ClearPass QuickConnect** to access this device's location?

ALLOW ALL THE TIME

ALLOW ONLY WHILE USING THE APP

DENY

Allow **ClearPass QuickConnect** to access photos, media and files on your device?

ALLOW

DENY

16) You should see the below screen in QuickConnect. **Do not select OK**; instead go back to **Chrome**.

QuickConnect

QuickConnect helps you configure your phone for secured wireless access to your organization's network. Please use the web browser and navigate to the URL provided by the organization to start.

OK
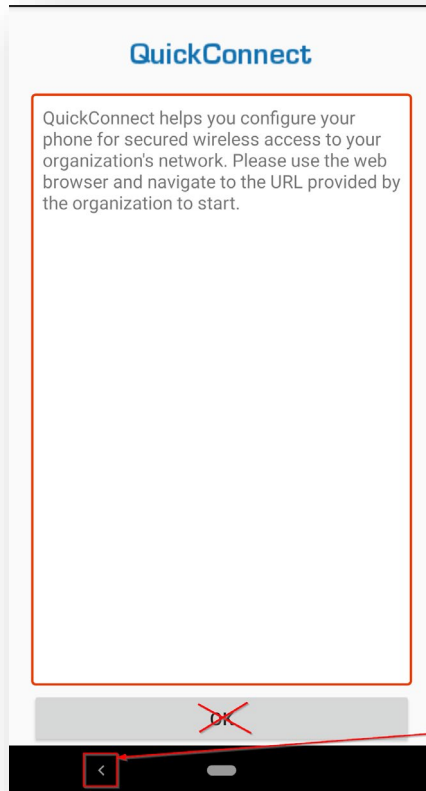
17) In **Chrome**, select **Install Network Profile**.

the Gordon
Dream it. Live it. Do it.

Register your device to access "Gordon WiFi"

In order to connect to this network, your device must be configured for enhanced security. This wizard will guide you through the configuration process.

To configure your device, you must now install the following network profile.

Install Network Profile
Download the network profile and install it using QuickConnect.

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State Government

18) This will download the **quick1x.networkconfig** file. **Open** the file.
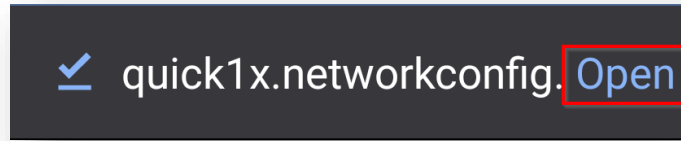

19) This will open the network profile using **QuickConnect**. **QuickConnect** will then prompt you to forget the Wi-Fi. Select **WI-FI SETTINGS**.
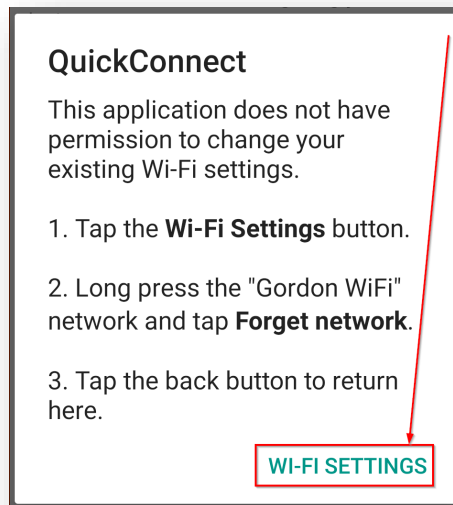

20) This will redirect you to your device's **Wi-Fi Settings**. Open the **Gordon WiFi** and select **FORGET**. If you are not redirected, manually open **Wi-Fi Settings**.
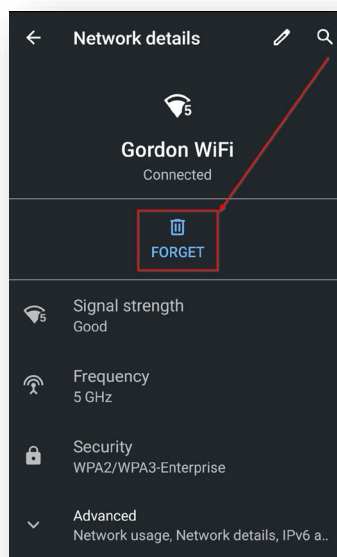
21) Once The Gordon WiFi network has been forgotten, return to **QuickConnect**, where it will have started the provisioning process. Allow up to a minute for this process to complete.
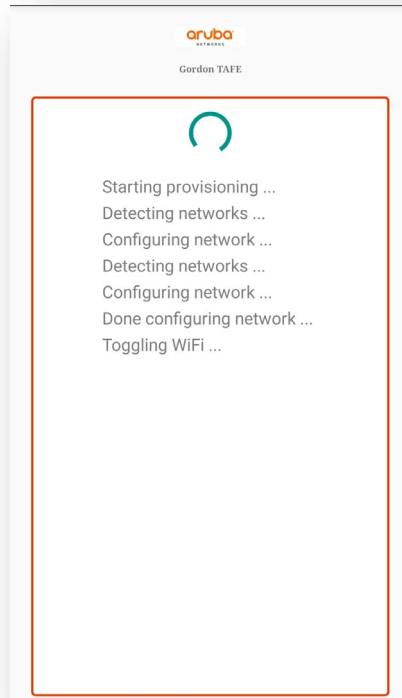
22) Once complete, you will see **Your device is now successfully connected to the Gordon WiFi Network** in **QuickConnect.**
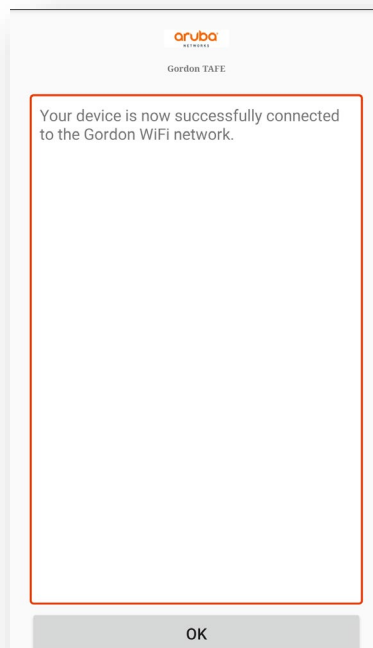
23) Returning to **Chrome**, you should now see the **Device provisioning complete** message.

You're done, your Android device is now connected to the Gordon WiFi network. You can follow the link to return to the Gordon website.